PASSPORT

PASSPORT HEALTH COMMUNICATIONS INC.

The Patient Access Experts

Patient Billing & Payment Solutions

Go beyond online bill pay and reinvent patient billing...

...with Passport's next generation Online Business Office that meets the needs of every patient and exceeds their expectations.

- Ultimate Online Resource for Medical Billing: Roll all the best Passport patient-access apps (eCashiering, CharityGuide, Patient Payment Estimator) into a single website and give patients access to all their up-to-date account information, EOBs and the most recent insurance payments on one screen
- Electronic File Cabinet for EOBs and Hospital Accounts: Bring together the insurance EOB and hospital billing data and help patients understand their share of the cost
- Elegantly Designed Account Dashboard: Use modern web technology and a simple, easy-to-use interface that creates a friendly feel for patients managing their medical billing

PatientSimple: Online Business Office

- Patients access updated account information, check insurance claim status, manage EOBs, receive email notifications when account changes occur, email questions, and pay multiple accounts with one payment
- Patients can request an estimate for future services, apply for charity care, and set-up automatic payment plans
- Patients can select paperless billing and stop paper statements from being sent
- Patients can create personalized fundraising pages for their open accounts, link the pages to their social media accounts and raise money to pay off their accounts at the hospital

PatientGive: Personal Fundraising Tools

American Journal of Medicine reported that 62% of all bankruptcies are due to medical bills and 77% of those consumers had insurance. Hospitals need to help patients find a way to pay when they earn too much to qualify for state assistance but not enough to stay ahead of their medical bills.

- Patients access medical billing fundraising tool to create a simple fundraising page for their open accounts at the hospital
- Patients share the personal fundraising page via Facebook, Twitter and email to spread the word and reach people beyond their immediate circle of friends
- All donations go directly to the hospital to pay off the patient's open accounts

Smart Statements: Paper-Based Patient Statements

Turn your patient statements into a personalized communications tool that goes beyond collecting by targeting marketing messages on the statement that you control with Passport's Campaign Manager web-interface.

- Patients receive patient-friendly statements with four-color printing
- Consolidated monthly statements roll up multiple patient accounts onto one statement
- Address cleansing software CASS and USPS NCOALink to correct patient addresses
- Postage transparency that passes on your actual postage discounts for statements that qualify for 5-digit and 3-digit rates